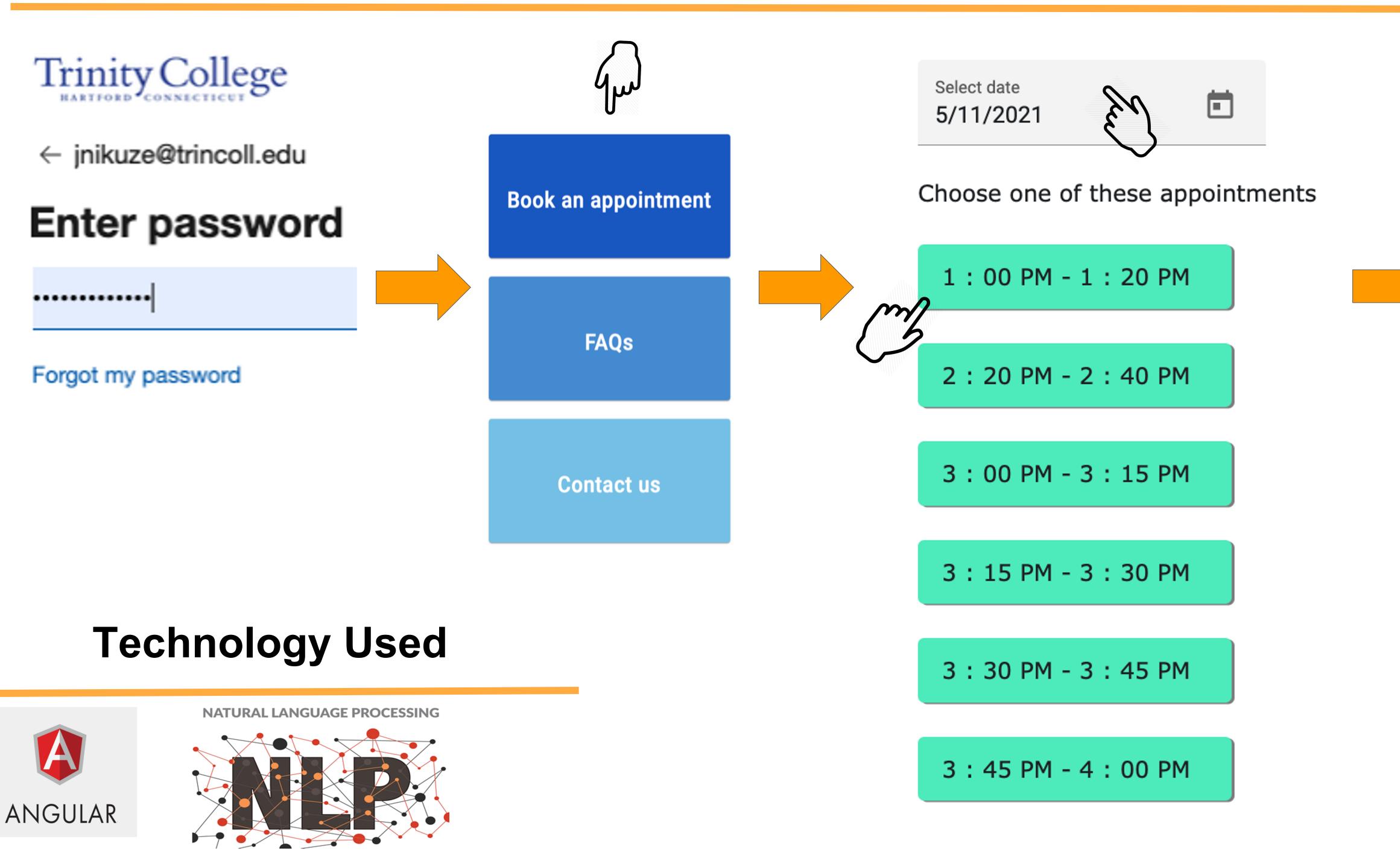


Dialogflow

Firebase

#### Introduction

Our app is reimagining the scheduling system used in the ID office here at Trinity. We made a more user and admin friendly platform for the office. With this, immediate and quality assistance is now available to the user.



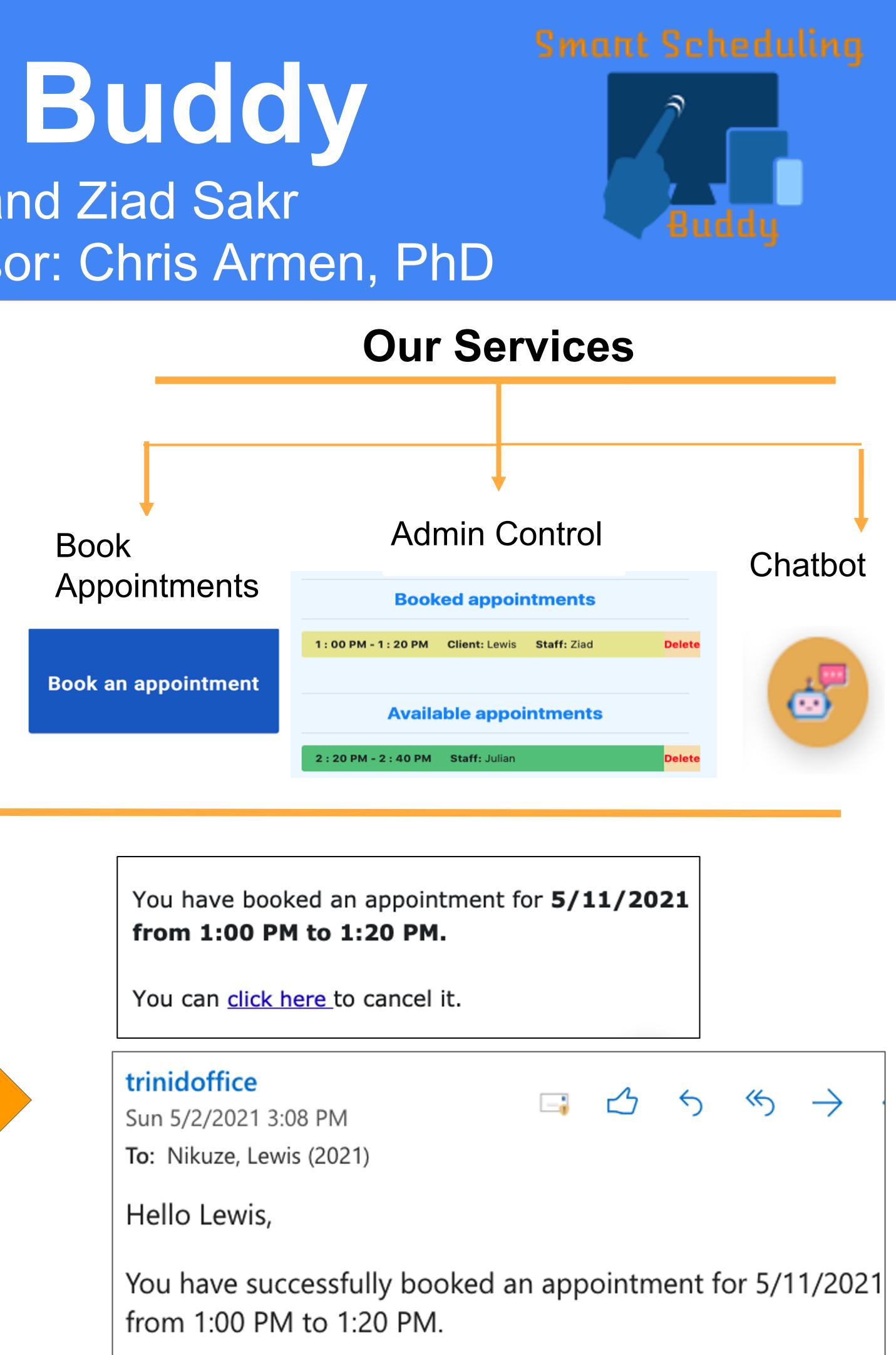
# Smart Scheduling Buddy

Julian Garcia-Sanabria, Lewis Nikuze and Ziad Sakr Department of Computer Science. Faculty advisor: Chris Armen, PhD

#### **Motivation**

- ID office ticketing system is not user friendly
- Pandemic has made in-person services much more risky
- Quality of service changes with different people responding to tickets

## Interface



You can cancel this appointment by clicking here

Trinity ID office

### Acknowledgements

- **Department of Computer Science**
- Professor Chris Armen